

3Shape TRIOS Core

Frequently Asked Questions



Introduction to 3Shape TRIOS Core

What is 3Shape TRIOS Core?

3Shape TRIOS Core is core TRIOS scanning technology available at an affordable price and built for send-to-lab.

Just like any other TRIOS scanner, TRIOS Core is accurate, fast, and easy to use. It comes with the essential tools and workflows for a seamless scan and send experience. Simply connect to one of our 25.000+ partners, scan your patient, and send the case in one click.

Is TRIOS Core also available in a wireless configuration?

No. TRIOS Core is a wired configuration only.

How many tips are included in the TRIOS 3 box?

In the box you will receive 5 scanning tips and one scanner protection tip.

Are TRIOS 3 tips compatible with TRIOS 3 and TRIOS Core?

Yes, they are compatible with both TRIOS 3 and TRIOS Core.

How big are TRIOS 3 tips? Do they come in different sizes?

We have only one tip size and it has the following HWL dimensions: 20 x 20.5 x 96 mm.

Are TRIOS Core scans accepted for Invisalign?

No. TRIOS 3 is the only TRIOS scanner that can send scans for Invisalign.

Does TRIOS Core have a mandatory subscription?

No. Every new TRIOS scanner currently comes with a complimentary TRIOS Care for the first year. TRIOS Care is a full coverage service plan that includes personalized onboarding programs, a 5-year warranty, express replacement, 10TB cloud storage, and more.

After the first year, you can continue with TRIOS Care or switch to TRIOS Only; a basic, scan-ready service agreement. Learn more about TRIOS Care [here](#).

What is the difference between TRIOS 3 and TRIOS Core?

TRIOS Core is our entry-level intraoral scanner that focuses on core workflow, meaning scanning a patient and sending the case to a preferred lab.

What do the different lights on TRIOS Core Pod mean?

LED light on TRIOS Core Pod gives you guidance if your TRIOS 3 has sufficient power and is ready to be used. Depending on the status you will see either a stable or blinking green or blue light.

Color	Meaning
Green	Ready for use.
Blue	Insufficient power, try another USB-C port on your PC.
Blinking green	Waiting for connection to the PC or scanner
Blinking blue	Error, remove USB-C cable from the PC and the Pod and reconnect it accordingly to instructions.

Scanner configuration

Which configurations are available with TRIOS Core?

TRIOS Core is available only in a Pod configuration.

Can Move+ be added to an existing TRIOS Core pod setup?

No. TRIOS Core is not compatible with Move+.

Are there any PC requirements that I need to be aware of?

TRIOS Core doesn't need external power supply as it draws power from the PC. It's compatible with 3Shape recommended laptops.

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If 3Shape PCs are not available to you, we suggest buying a PC with equivalent specifications and a minimum USB-C port that supports a power output of 15W. All third-party IT equipment must be IEC 62368-1 or IEC 60950-1 certified. Ask your reseller for more information regarding 3Shape laptops.

TRIOS Core compatible with Mac computers?

No, TRIOS scanners and other 3Shape products operate on a Windows system.

patient management, imaging systems, sleep apnea, design services and more. You can find them in the Unite Store or 3Shape Unite Cloud and connect with one click.

Get the most out of your TRIOS Core with 3Shape Unite

What is 3Shape Unite?

3Shape understands that a great scan is just the first step in delivering a successful patient outcome. TRIOS gives you accurate scans, but it's 3Shape Unite, the workflow engine that comes with TRIOS, that unlocks a world of possibilities *with* the scan.

What can I do in 3Shape Unite?

An open platform, 3Shape Unite lets you tailor digital dentistry based on your needs, whether that's scanning and sending to lab, doing in-house dentistry with 3Shape or other partner apps, or a combination of the two.

Which labs and partners can I collaborate with in 3Shape Unite?

3Shape Unite Store lets you effortlessly expand your work and easily find the right partner to work with among the thousands of apps.

There are over 25,000 3Shape labs, 40+ PMS systems and 100+ world-class partners for clear aligners, 3D printing and milling,

Let's change dentistry **together**